**Award for Impact and Innovation in the Ombudsman sector**

The OA’s annual ‘Impact and Innovation’ award recognises and celebrates the outstanding work that so many in the ombudsman community do.

Has one of your colleagues made a significant impact or been particularly innovative within the ombudsman sector? For example, did they lead an investigation that resulted in significant change, taken an innovative approach that improved the user experience, or driven improvement in another area of service delivery? If so, then please consider nominating them for this award.

The winner of the award will receive free attendance to the OA’s Conference on 9-11 June 2025 in Belfast, where the award will be presented, be celebrated in the OA’s Newsletter and on the OA’s podcast, and receive a £100 dining voucher.

Nominations, which will be considered by a panel, should be submitted to [donal.galligan@ombudsmanassociation.org](mailto:donal.galligan@ombudsmanassociation.org) by **20 March 2025** using the form below.

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| **Nominee:** | | |
| *Name:* | *Job title:* | *Organisation:* |
| **Please describe what the nominee’s job is and what it usually involves** [max 200 words] | | |
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| **How do you know them?** [max 100 words] | | |
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| **Describe the impact or innovation the nominee has made and why you think they should be celebrated** [max 800 words] | | |
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| **What effect has the nominee’s contribution had on your organisation or the wider ombudsman sector?** (this could be on members of the public, on work colleagues, or on the organisation itself) [max 800 words] | | | |
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| **Nominated by:** | | | |
| 1. | *Name:* | *Job title:* | *Organisation:* |
| 2. | *Name:* | *Job title:* | *Organisation:* |